

FITAP/KCSP Program - Cases Closed by Reason
July 2019 Closures effective August 2019

| REASON | FITAP | KCSP | TOTAL | PERCENTAGE OF TOTAL |
|--|------------|------------|------------|---------------------|
| State Total | 482 | 134 | 616 | 100.00% |
| Income Total | 47 | 9 | 56 | 9.09% |
| Sufficient Income (earned and unearned) | 47 | 0 | 47 | 7.63% |
| Other Increase in income | 0 | 0 | 0 | 0.00% |
| Family Income Over 150% of Poverty Level (KCSP) | 0 | 1 | 1 | 0.16% |
| Child Income Over \$222 (KCSP) | 0 | 8 | 8 | 1.30% |
| Earned Income Total | 0 | 0 | 0 | 0.00% |
| Increase in wages or new employment | 0 | 0 | 0 | 0.00% |
| Unearned Income Total | 25 | 0 | 25 | 4.06% |
| Increase in Contributions | 0 | 0 | 0 | 0.00% |
| Increase in Support from person not in HH | 0 | 0 | 0 | 0.00% |
| Increase in Child Support | 25 | 0 | 25 | 4.06% |
| Income of Parent of MUP, Stepparent, Alien Sponsors | 0 | 0 | 0 | 0.00% |
| Receipt of Lump Sum Payment | 0 | 0 | 0 | 0.00% |
| Increase in Social Security or SSI | 0 | 0 | 0 | 0.00% |
| Increase in Other Federal Benefits | 0 | 0 | 0 | 0.00% |
| Increase in Other State Benefits | 0 | 0 | 0 | 0.00% |
| Other Eligibility Total | 79 | 42 | 121 | 19.64% |
| AP returned to home and supports needs of AU | 2 | 0 | 2 | 0.32% |
| Approved for SSI | 0 | 0 | 0 | 0.00% |
| Does not meet school attendance requirements | 0 | 0 | 0 | 0.00% |
| Resources over limit | 0 | 0 | 0 | 0.00% |
| Unable to locate | 0 | 0 | 0 | 0.00% |
| Residence requirement not met | 0 | 0 | 0 | 0.00% |
| Residence out of parish | 0 | 0 | 0 | 0.00% |
| Moved out of state | 6 | 2 | 8 | 1.30% |
| Head of HH (payee) left home | 0 | 0 | 0 | 0.00% |
| Institutionalization/Incarceration | 1 | 0 | 1 | 0.16% |
| 60 Month Time Limit Reached | 6 | 0 | 6 | 0.97% |
| 24 Month Time Limit Reached | 1 | 0 | 1 | 0.16% |
| No eligible child/member in the home | 22 | 12 | 34 | 5.52% |
| No Workforce Connection | 0 | 0 | 0 | 0.00% |
| Death of applicant/head of household | 0 | 0 | 0 | 0.00% |
| Citizenship not met | 0 | 0 | 0 | 0.00% |
| Age Requirement not met | 0 | 1 | 1 | 0.16% |
| Received Diversion | 0 | 0 | 0 | 0.00% |
| Change in state law or policy | 0 | 0 | 0 | 0.00% |
| Household Member Disqualified | 0 | 0 | 0 | 0.00% |
| Other | 36 | 6 | 42 | 6.82% |
| Other Eligibility Closure Reasons | 5 | 21 | 26 | 4.22% |
| Procedural Reasons Total | 84 | 77 | 161 | 26.14% |
| Failed/Refused to Provide Verification | 22 | 12 | 34 | 5.52% |
| Failed to Timely Reapply | 39 | 52 | 91 | 14.77% |
| Failed to Keep Appointment | 1 | 0 | 1 | 0.16% |
| Failed to provide complete semi-annual rpt by due date | 22 | 13 | 35 | 5.68% |
| Failed to comply with RCA Social Service | 0 | 0 | 0 | 0.00% |
| Refused to comply with Quality Control | 0 | 0 | 0 | 0.00% |
| Refused to comply with eligibility requirement/proj recall | 0 | 0 | 0 | 0.00% |
| Sanction Reasons Total | 227 | 2 | 229 | 37.18% |
| STEP | 201 | 0 | 201 | 32.63% |
| School Attendance | 0 | 0 | 0 | 0.00% |
| Refusal of Employment | 0 | 0 | 0 | 0.00% |
| Immunization Requirements | 2 | 0 | 2 | 0.32% |
| Parenting Skills | 1 | 0 | 1 | 0.16% |
| Child Support Enforcement | 23 | 2 | 25 | 4.06% |
| Drug Testing | 0 | 0 | 0 | 0.00% |
| Voluntary Withdrawal | 20 | 4 | 24 | 3.90% |
| Other Reasons Total | 0 | 0 | 0 | 0.00% |
| Case Opened in Error (Rejection) | 0 | 0 | 0 | 0.00% |
| Originally Ineligible | 0 | 0 | 0 | 0.00% |

FITAP/KCSP Program - Cases Closed by Reason
August 2019 Closures effective September 2019

| REASON | FITAP | KCSP | TOTAL | PERCENTAGE OF TOTAL |
|--|------------|------------|------------|---------------------|
| State Total | 500 | 164 | 664 | 100.00% |
| Income Total | 40 | 5 | 45 | 6.78% |
| Sufficient Income (earned and unearned) | 40 | 0 | 40 | 6.02% |
| Other Increase in income | 0 | 0 | 0 | 0.00% |
| Family Income Over 150% of Poverty Level (KCSP) | 0 | 2 | 2 | 0.30% |
| Child Income Over \$222 (KCSP) | 0 | 3 | 3 | 0.45% |
| Earned Income Total | 0 | 0 | 0 | 0.00% |
| Increase in wages or new employment | 0 | 0 | 0 | 0.00% |
| Unearned Income Total | 11 | 0 | 11 | 1.66% |
| Increase in Contributions | 0 | 0 | 0 | 0.00% |
| Increase in Support from person not in HH | 0 | 0 | 0 | 0.00% |
| Increase in Child Support | 11 | 0 | 11 | 1.66% |
| Income of Parent of MUP, Stepparent, Alien Sponsors | 0 | 0 | 0 | 0.00% |
| Receipt of Lump Sum Payment | 0 | 0 | 0 | 0.00% |
| Increase in Social Security or SSI | 0 | 0 | 0 | 0.00% |
| Increase in Other Federal Benefits | 0 | 0 | 0 | 0.00% |
| Increase in Other State Benefits | 0 | 0 | 0 | 0.00% |
| Other Eligibility Total | 71 | 84 | 155 | 23.34% |
| AP returned to home and supports needs of AU | 0 | 0 | 0 | 0.00% |
| Approved for SSI | 0 | 0 | 0 | 0.00% |
| Does not meet school attendance requirements | 0 | 0 | 0 | 0.00% |
| Resources over limit | 0 | 0 | 0 | 0.00% |
| Unable to locate | 0 | 0 | 0 | 0.00% |
| Residence requirement not met | 0 | 0 | 0 | 0.00% |
| Residence out of parish | 0 | 0 | 0 | 0.00% |
| Moved out of state | 13 | 7 | 20 | 3.01% |
| Head of HH (payee) left home | 1 | 0 | 1 | 0.15% |
| Institutionalization/Incarceration | 0 | 0 | 0 | 0.00% |
| 60 Month Time Limit Reached | 9 | 0 | 9 | 1.36% |
| 24 Month Time Limit Reached | 6 | 0 | 6 | 0.90% |
| No eligible child/member in the home | 14 | 31 | 45 | 6.78% |
| No Workforce Connection | 0 | 0 | 0 | 0.00% |
| Death of applicant/head of household | 0 | 3 | 3 | 0.45% |
| Citizenship not met | 0 | 0 | 0 | 0.00% |
| Age Requirement not met | 0 | 3 | 3 | 0.45% |
| Received Diversion | 0 | 0 | 0 | 0.00% |
| Change in state law or policy | 0 | 0 | 0 | 0.00% |
| Household Member Disqualified | 0 | 0 | 0 | 0.00% |
| Other | 22 | 9 | 31 | 4.67% |
| Other Eligibility Closure Reasons | 6 | 31 | 37 | 5.57% |
| Procedural Reasons Total | 72 | 57 | 129 | 19.43% |
| Failed/Refused to Provide Verification | 17 | 15 | 32 | 4.82% |
| Failed to Timely Reapply | 31 | 21 | 52 | 7.83% |
| Failed to Keep Appointment | 3 | 7 | 10 | 1.51% |
| Failed to provide complete semi-annual rpt by due date | 21 | 14 | 35 | 5.27% |
| Failed to comply with RCA Social Service | 0 | 0 | 0 | 0.00% |
| Refused to comply with Quality Control | 0 | 0 | 0 | 0.00% |
| Refused to comply with eligibility requirement/proj recall | 0 | 0 | 0 | 0.00% |
| Sanction Reasons Total | 277 | 15 | 292 | 43.98% |
| STEP | 233 | 0 | 233 | 35.09% |
| School Attendance | 0 | 0 | 0 | 0.00% |
| Refusal of Employment | 0 | 0 | 0 | 0.00% |
| Immunization Requirements | 1 | 0 | 1 | 0.15% |
| Parenting Skills | 0 | 0 | 0 | 0.00% |
| Child Support Enforcement | 43 | 15 | 58 | 8.73% |
| Drug Testing | 0 | 0 | 0 | 0.00% |
| Voluntary Withdrawal | 28 | 3 | 31 | 4.67% |
| Other Reasons Total | 1 | 0 | 1 | 0.15% |
| Case Opened in Error (Rejection) | 0 | 0 | 0 | 0.00% |
| Originally Ineligible | 1 | 0 | 1 | 0.15% |

FITAP/KCSP Program - Cases Closed by Reason
September 2019 Closures effective October 2019

| REASON | FITAP | KCSP | TOTAL | PERCENTAGE OF TOTAL |
|--|--------------|-------------|--------------|----------------------------|
| State Total | 510 | 166 | 676 | 100.00% |
| Income Total | 56 | 5 | 61 | 9.02% |
| Sufficient Income (earned and unearned) | 56 | 0 | 56 | 8.28% |
| Other Increase in income | 0 | 0 | 0 | 0.00% |
| Family Income Over 150% of Poverty Level (KCSP) | 0 | 2 | 2 | 0.30% |
| Child Income Over \$222 (KCSP) | 0 | 3 | 3 | 0.44% |
| Earned Income Total | 0 | 0 | 0 | 0.00% |
| Increase in wages or new employment | 0 | 0 | 0 | 0.00% |
| Unearned Income Total | 11 | 0 | 11 | 1.63% |
| Increase in Contributions | 0 | 0 | 0 | 0.00% |
| Increase in Support from person not in HH | 0 | 0 | 0 | 0.00% |
| Increase in Child Support | 11 | 0 | 11 | 1.63% |
| Income of Parent of MUP, Stepparent, Alien Sponsors | 0 | 0 | 0 | 0.00% |
| Receipt of Lump Sum Payment | 0 | 0 | 0 | 0.00% |
| Increase in Social Security or SSI | 0 | 0 | 0 | 0.00% |
| Increase in Other Federal Benefits | 0 | 0 | 0 | 0.00% |
| Increase in Other State Benefits | 0 | 0 | 0 | 0.00% |
| Other Eligibility Total | 71 | 98 | 169 | 25.00% |
| AP returned to home and supports needs of AU | 0 | 0 | 0 | 0.00% |
| Approved for SSI | 0 | 0 | 0 | 0.00% |
| Does not meet school attendance requirements | 0 | 0 | 0 | 0.00% |
| Resources over limit | 0 | 0 | 0 | 0.00% |
| Unable to locate | 0 | 0 | 0 | 0.00% |
| Residence requirement not met | 0 | 0 | 0 | 0.00% |
| Residence out of parish | 0 | 0 | 0 | 0.00% |
| Moved out of state | 13 | 2 | 15 | 2.22% |
| Head of HH (payee) left home | 0 | 0 | 0 | 0.00% |
| Institutionalization/Incarceration | 0 | 0 | 0 | 0.00% |
| 60 Month Time Limit Reached | 10 | 0 | 10 | 1.48% |
| 24 Month Time Limit Reached | 5 | 0 | 5 | 0.74% |
| No eligible child/member in the home | 19 | 33 | 52 | 7.69% |
| No Workforce Connection | 0 | 0 | 0 | 0.00% |
| Death of applicant/head of household | 0 | 1 | 1 | 0.15% |
| Citizenship not met | 0 | 0 | 0 | 0.00% |
| Age Requirement not met | 0 | 0 | 0 | 0.00% |
| Received Diversion | 0 | 0 | 0 | 0.00% |
| Change in state law or policy | 2 | 0 | 2 | 0.30% |
| Household Member Disqualified | 1 | 0 | 1 | 0.15% |
| Other | 18 | 4 | 22 | 3.25% |
| Other Eligibility Closure Reasons | 3 | 58 | 61 | 9.02% |
| Procedural Reasons Total | 94 | 44 | 138 | 20.41% |
| Failed/Refused to Provide Verification | 16 | 5 | 21 | 3.11% |
| Failed to Timely Reapply | 41 | 18 | 59 | 8.73% |
| Failed to Keep Appointment | 14 | 8 | 22 | 3.25% |
| Failed to provide complete semi-annual rpt by due date | 23 | 13 | 36 | 5.33% |
| Failed to comply with RCA Social Service | 0 | 0 | 0 | 0.00% |
| Refused to comply with Quality Control | 0 | 0 | 0 | 0.00% |
| Refused to comply with eligibility requirement/proj recall | 0 | 0 | 0 | 0.00% |
| Sanction Reasons Total | 248 | 11 | 259 | 38.31% |
| STEP | 185 | 0 | 185 | 27.37% |
| School Attendance | 0 | 0 | 0 | 0.00% |
| Refusal of Employment | 0 | 0 | 0 | 0.00% |
| Immunization Requirements | 2 | 0 | 2 | 0.30% |
| Parenting Skills | 0 | 0 | 0 | 0.00% |
| Child Support Enforcement | 61 | 11 | 72 | 10.65% |
| Drug Testing | 0 | 0 | 0 | 0.00% |
| Voluntary Withdrawal | 30 | 8 | 38 | 5.62% |
| Other Reasons Total | 0 | 0 | 0 | 0.00% |
| Case Opened in Error (Rejection) | 0 | 0 | 0 | 0.00% |
| Originally Ineligible | 0 | 0 | 0 | 0.00% |

FITAP/KCSP Program - Cases Closed by Reason
October 2019 Closures effective November 2019

| REASON | FITAP | KCSP | TOTAL | PERCENTAGE OF TOTAL |
|--|------------|------------|------------|---------------------|
| State Total | 587 | 154 | 741 | 100.00% |
| Income Total | 65 | 1 | 66 | 8.91% |
| Sufficient Income (earned and unearned) | 64 | 0 | 64 | 8.64% |
| Other Increase in income | 1 | 0 | 1 | 0.13% |
| Family Income Over 150% of Poverty Level (KCSP) | 0 | 1 | 1 | 0.13% |
| Child Income Over \$222 (KCSP) | 0 | 0 | 0 | 0.00% |
| Earned Income Total | 0 | 0 | 0 | 0.00% |
| Increase in wages or new employment | 0 | 0 | 0 | 0.00% |
| Unearned Income Total | 17 | 0 | 17 | 2.29% |
| Increase in Contributions | 0 | 0 | 0 | 0.00% |
| Increase in Support from person not in HH | 0 | 0 | 0 | 0.00% |
| Increase in Child Support | 17 | 0 | 17 | 2.29% |
| Income of Parent of MUP, Stepparent, Alien Sponsors | 0 | 0 | 0 | 0.00% |
| Receipt of Lump Sum Payment | 0 | 0 | 0 | 0.00% |
| Increase in Social Security or SSI | 0 | 0 | 0 | 0.00% |
| Increase in Other Federal Benefits | 0 | 0 | 0 | 0.00% |
| Increase in Other State Benefits | 0 | 0 | 0 | 0.00% |
| Other Eligibility Total | 76 | 71 | 147 | 19.84% |
| AP returned to home and supports needs of AU | 1 | 0 | 1 | 0.13% |
| Approved for SSI | 0 | 0 | 0 | 0.00% |
| Does not meet school attendance requirements | 0 | 0 | 0 | 0.00% |
| Resources over limit | 0 | 0 | 0 | 0.00% |
| Unable to locate | 0 | 0 | 0 | 0.00% |
| Residence requirement not met | 0 | 0 | 0 | 0.00% |
| Residence out of parish | 0 | 0 | 0 | 0.00% |
| Moved out of state | 3 | 3 | 6 | 0.81% |
| Head of HH (payee) left home | 0 | 0 | 0 | 0.00% |
| Institutionalization/Incarceration | 0 | 0 | 0 | 0.00% |
| 60 Month Time Limit Reached | 8 | 0 | 8 | 1.08% |
| 24 Month Time Limit Reached | 10 | 0 | 10 | 1.35% |
| No eligible child/member in the home | 23 | 23 | 46 | 6.21% |
| No Workforce Connection | 0 | 0 | 0 | 0.00% |
| Death of applicant/head of household | 1 | 1 | 2 | 0.27% |
| Citizenship not met | 0 | 0 | 0 | 0.00% |
| Age Requirement not met | 2 | 0 | 2 | 0.27% |
| Received Diversion | 0 | 0 | 0 | 0.00% |
| Change in state law or policy | 0 | 0 | 0 | 0.00% |
| Household Member Disqualified | 0 | 0 | 0 | 0.00% |
| Other | 24 | 6 | 30 | 4.05% |
| Other Eligibility Closure Reasons | 4 | 38 | 42 | 5.67% |
| Procedural Reasons Total | 106 | 44 | 150 | 20.24% |
| Failed/Refused to Provide Verification | 29 | 10 | 39 | 5.26% |
| Failed to Timely Reapply | 39 | 17 | 56 | 7.56% |
| Failed to Keep Appointment | 6 | 4 | 10 | 1.35% |
| Failed to provide complete semi-annual rpt by due date | 32 | 13 | 45 | 6.07% |
| Failed to comply with RCA Social Service | 0 | 0 | 0 | 0.00% |
| Refused to comply with Quality Control | 0 | 0 | 0 | 0.00% |
| Refused to comply with eligibility requirement/proj recall | 0 | 0 | 0 | 0.00% |
| Sanction Reasons Total | 297 | 33 | 330 | 44.53% |
| STEP | 238 | 0 | 238 | 32.12% |
| School Attendance | 0 | 0 | 0 | 0.00% |
| Refusal of Employment | 0 | 0 | 0 | 0.00% |
| Immunization Requirements | 0 | 0 | 0 | 0.00% |
| Parenting Skills | 4 | 0 | 4 | 0.54% |
| Child Support Enforcement | 55 | 33 | 88 | 11.88% |
| Drug Testing | 0 | 0 | 0 | 0.00% |
| Voluntary Withdrawal | 26 | 5 | 31 | 4.18% |
| Other Reasons Total | 0 | 0 | 0 | 0.00% |
| Case Opened in Error (Rejection) | 0 | 0 | 0 | 0.00% |
| Originally Ineligible | 0 | 0 | 0 | 0.00% |

FITAP/KCSP Program - Cases Closed by Reason
November 2019 Closures effective December 2019

| REASON | FITAP | KCSP | TOTAL | PERCENTAGE OF TOTAL |
|--|--------------|-------------|--------------|--------------------------------|
| State Total | 428 | 109 | 537 | 100.00% |
| Income Total | 54 | 6 | 60 | 11.17% |
| Failed Net Income Test | 38 | 0 | 38 | 7.08% |
| Failed Child's Income Test | 0 | 3 | 3 | 0.56% |
| Failed Gross Income Test | 16 | 3 | 19 | 3.54% |
| Other Eligibility Total | 43 | 54 | 97 | 18.06% |
| Individual Does Not Meet Program Requirements | 0 | 0 | 0 | 0.00% |
| Individual Receives SSI | 0 | 0 | 0 | 0.00% |
| Individual is not an Eligible Child | 0 | 0 | 0 | 0.00% |
| Failed Resource Test | 0 | 0 | 0 | 0.00% |
| Failed due to Voluntary Withdrawal | 0 | 0 | 0 | 0.00% |
| Failed Residency Requirement | 3 | 2 | 5 | 0.93% |
| Individual is Out of the Home | 0 | 0 | 0 | 0.00% |
| Failed due to Incarcerated Applicant | 0 | 0 | 0 | 0.00% |
| Failed due to TANF Lifetime Limit Months | 6 | 0 | 6 | 1.12% |
| Failed due to Receiving FITAP for more than 24 months in last 60 months period | 4 | 0 | 4 | 0.74% |
| No Eligible Children | 13 | 13 | 26 | 4.84% |
| Case Name Deceased | 0 | 0 | 0 | 0.00% |
| Failed Citizen Requirement | 0 | 0 | 0 | 0.00% |
| Individual does not meet Program Requirements | 0 | 0 | 0 | 0.00% |
| Other | 17 | 15 | 32 | 5.96% |
| Other Eligibility Closure Reasons | 0 | 24 | 24 | 4.47% |
| Procedural Reasons Total | 76 | 35 | 111 | 20.67% |
| Failed to Provide Required Information within Specified Timeframe | 19 | 16 | 35 | 6.52% |
| Failure to Complete Redet | 26 | 15 | 41 | 7.64% |
| Failed to Complete Interview | 6 | 2 | 8 | 1.49% |
| Failure to Complete SR | 25 | 2 | 27 | 5.03% |
| Failure to Non-Cooperation with Quality Control | 0 | 0 | 0 | 0.00% |
| Failed to Register for Work - HIRE | 0 | 0 | 0 | 0.00% |
| Sanction Reasons Total | 236 | 13 | 249 | 46.37% |
| Failed due to STEP Sanction | 236 | 13 | 249 | 46.37% |
| Disqualified due to an IPV | 0 | 0 | 0 | 0.00% |
| Application Withdrawal | 19 | 1 | 20 | 3.72% |
| Other Reasons Total | 0 | 0 | 0 | 0.00% |
| Client Request | 0 | 0 | 0 | 0.00% |

FITAP/KCSP Program - Cases Closed by Reason
December 2019 Closures effective January 2020

| REASON | FITAP | KCSP | TOTAL | PERCENTAGE OF TOTAL |
|--|--------------|-------------|--------------|--------------------------------|
| State Total | 460 | 124 | 584 | 100.00% |
| Income Total | 44 | 7 | 51 | 8.73% |
| Failed Net Income Test | 34 | 0 | 34 | 5.82% |
| Failed Child's Income Test | 0 | 5 | 5 | 0.86% |
| Failed Gross Income Test | 10 | 2 | 12 | 2.05% |
| Other Eligibility Total | 53 | 46 | 99 | 16.95% |
| Individual Does Not Meet Program Requirements | 1 | 2 | 3 | 0.51% |
| Individual Receives SSI | 0 | 0 | 0 | 0.00% |
| Individual is not an Eligible Child | 0 | 0 | 0 | 0.00% |
| Failed Resource Test | 0 | 0 | 0 | 0.00% |
| Failed due to Voluntary Withdrawal | 0 | 0 | 0 | 0.00% |
| Failed Residency Requirement | 4 | 3 | 7 | 1.20% |
| Individual is Out of the Home | 0 | 0 | 0 | 0.00% |
| Failed due to Incarcerated Applicant | 0 | 0 | 0 | 0.00% |
| Failed due to TANF Lifetime Limit Months | 3 | 0 | 3 | 0.51% |
| Failed due to Receiving FITAP for more than 24 months in last 60 months period | 6 | 0 | 6 | 1.03% |
| No Eligible Children | 19 | 26 | 45 | 7.71% |
| Case Name Deceased | 0 | 0 | 0 | 0.00% |
| Failed Citizen Requirement | 0 | 0 | 0 | 0.00% |
| Individual does not meet Program Requirements | 0 | 1 | 1 | 0.17% |
| Other | 20 | 6 | 26 | 4.45% |
| Other Eligibility Closure Reasons | 0 | 8 | 8 | 1.37% |
| Procedural Reasons Total | 108 | 57 | 165 | 28.25% |
| Failed to Provide Required Information within Specified Timeframe | 21 | 10 | 31 | 5.31% |
| Failure to Complete Redet | 48 | 30 | 78 | 13.36% |
| Failed to Complete Interview | 3 | 0 | 3 | 0.51% |
| Failure to Complete SR | 36 | 17 | 53 | 9.08% |
| Failure to Non-Cooperation with Quality Control | 0 | 0 | 0 | 0.00% |
| Failed to Register for Work - HIRE | 0 | 0 | 0 | 0.00% |
| Sanction Reasons Total | 232 | 11 | 243 | 41.61% |
| Failed due to STEP Sanction | 232 | 11 | 243 | 41.61% |
| Disqualified due to an IPV | 0 | 0 | 0 | 0.00% |
| Application Withdrawal | 22 | 3 | 25 | 4.28% |
| Other Reasons Total | 1 | 0 | 1 | 0.17% |
| Client Request | 1 | 0 | 1 | 0.17% |